

# FAQ

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## Billing options

Confirmation.com charges for each confirmation request sent through the system. There are no sign up costs or license fees.

There are two billing options available to firms:

INDIVIDUAL CREDIT CARD	OFFICE CREDIT CARD
<ul style="list-style-type: none"> <li>Users enter card details when sending confirmations.</li> </ul>	<ul style="list-style-type: none"> <li>Firms can link a central credit card to one or more offices</li> </ul>
<ul style="list-style-type: none"> <li>Typically a firm/office credit card is used</li> </ul>	<ul style="list-style-type: none"> <li>One or more users are nominated to become "Supervisors" to oversee billing and usage.</li> </ul>
<ul style="list-style-type: none"> <li>Personal cards can also be used, with the user submitting an expense claim back to the firm.</li> </ul>	<ul style="list-style-type: none"> <li>All confirmations sent by users in the selected office(s) are charged automatically to the central credit card.</li> </ul>
<ul style="list-style-type: none"> <li>Default method for all newly registered firms.</li> </ul>	

## Confirmation.com Mauritius Pricing

The pricing for Confirmation.com for Mauritius is as follows:

ZA-Asset:

- MUR 400.00 per form, per bank, per client entity, per client entity audit date.
- This charge is however capped **at 15 forms per bank, per client entity, per client audit date.**

EMEA-Consolidated:

- MUR 3292.00 per form, per client entity, per client entity audit date.
- Only one Consolidated form needs to be sent per legal entity.**

**Note:** [Click here](#) to view the pricing in your local currency.

Confirmation.com support details:

*Region*

South Africa & Sub Saharan Africa  
 Asia Pacific  
 UK & Europe  
 USA & Global

*Call*

+27 10 494 1001  
 +61 402 035 542  
 +44 (0)203 757 6312  
 +1 866 325 7201

*Email*

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 info@apac.confirmation.com  
 uk.support@confirmation.com  
 customer.support@confirmation.com

## Practical Example

### 1. ZA-Asset:

Client has less than 5 accounts and therefore auditor chooses to send forms on an account by account basis using the ZA- Asset form.

	<i>Number of Accounts</i>	<i>Type of Form</i>	<i>Total number of forms</i>	<i>Yearend date</i>	<i>Calculation</i>
<b><i>Sending a request for a single client, for a year end date and the auditor only wants to verify information pertaining to the ZA-Asset and ZA-Liabilities forms.</i></b>					
<b>1</b>	2 x Current Accounts (Asset)	3 x Asset	4	31/12/2014	MUR 400.00 x 3
	1 x Investment Accounts (Asset)				
	1 x Revolving Loan (Liability)	1 x Liabilities			MUR 400.00 x 1

### 2. ZA-Consolidated Form:

Client has more than 5 accounts and therefore auditor chooses to send one consolidated form confirming all information pertaining to the legal entity

	<i>Number of Accounts</i>	<i>Type of Form</i>	<i>Total number of forms</i>	<i>Yearend date</i>	<i>Calculation</i>
<b><i>Sending a request for a single legal entity, for a year end date and the auditor wants to verify all the information relating to the entity at the bank.</i></b>					
<b>1</b>	11 x Current Accounts (Asset)	1 x Consolidated form	1	31/12/2014	MUR 3292.00 x 1
	2 x Investment Accounts (Asset)				
	1 x Revolving Loan				
	Signatory List				
	Guarantee Information				

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